

CSPUPPIES Health Guarantee

Limited pet warranty policy agreement and online contract.

BUYER HAS HAD A CHANCE TO VIEW AN ADVANCED COPY OF THIS GUARANTEE ONLINE BEFORE DECIDING TO PURCHASE A PUPPY AND BUYER AGREES TO THESE TERMS AND GUARANTEES SIMPLY BY THE ACT OF ACCEPTING THE PUPPY, EVEN IF THIS CONTRACT IS NOT SIGNED BY BUYER.

Buyer Information: *if paid with credit cards/Paypal, it must match with the account holder.*

| | |
|----------------------|--|
| First and last name: | |
| Phone Numbers: | |

Owner's information: *Skip if it is the same as above.*

| | |
|----------------------|--|
| First and last name: | |
| Phone Numbers: | |

Pet Information:

| | |
|--------------------|--|
| Breed: | |
| Pet's ID #: | |
| Sex : | |
| Adult Size in Lbs: | |

1. (WE) represents the seller and (YOU) represents the buyer and this contract takes effect immediately after your payment is received.
2. It is understood that all shipped puppies will include an Interstate Health Certificate and will be certified healthy (or fit for sale) at the time of sale or delivery.
3. Within 4 days of arrival/pickup date (allowing an extra day for holidays); you must take your puppy to your preferred vet to verify the health of your puppy or the warranty becomes null and void. If a serious condition is found, you must report any problems immediately before taking any actions.
4. GENETIC OR HEDERITARY DISORDERS
5. If your dog is found with a life threatening genetic or hereditary condition within a period of 12 months from the pickup or delivery date, you will be entitled to receive 100% store credit for the purchase value of the puppy excluding any shipping/delivery costs.
6. COMMUNICABLE DISEASES WARRANTY.
7. All puppies come with current vaccinations ONLY, which means they need additional shots before they be immune to any disease, it is the buyer's responsibility to provide with all the additional next shots. Under the following conditions you will receive either an exchange of your puppy or a store credit for the full purchase price excluding shipping costs.
8. If the dog is found with canine Parvovirus within 10 days from the pick up or delivery date.
9. If the dog is found with canine distemper within 15 days from the pick up or delivery date.
10. STORE CREDIT:
11. This will be based on the full purchase price only (What you paid for your puppy itself) and shipping costs are never included. The same concept applies if an exchange is needed; the buyer must pay for both ways delivery costs (from and to seller).

DATE: _____

SIGNATURE: _____

12. GUARANTEE LIMITATIONS AND RESTRICTIONS:

13. No warranties pay for vet bills or reimbursements and we are not different. There are some hereditary issues not considered life threatening or deadly (like hip dysplasia, luxating patellas, etc). Most pet health insurance will cover these situations. It is your responsibility and obligation to buy a pet health insurance.
14. Once your puppy has been vet checked, health certified and therefore released, you are fully responsible for any and all extra expenses related but not limited to treatments, hospitalizations, accessories, euthanasia fees, cremation fees, disposal fees etc.
15. Before store credit or exchange is given, a death or disease report issued by a licensed veterinarian is required (NOT THE BILL).
16. The seller will not accept any returns of the pet, including but not limited to allergies, Landlord/Tenant, marital, adjustment problems, etc.
17. The seller disclaims any and all implied warranties of merchantability and fitness and under no circumstances the seller can guarantee expected size, personality, temperament, color, ear set, breeding ability, house breaking ability, coat type, tail size (clipped/unclipped), show ability or mix generations.
18. This warranty does not include hernias (known or unknown), small heart murmurs, colds, over bites, under bites, ear mites (if detected we will treat it), kennel cough, hypoglycemia, diarrhea, parasites (Internal and externals) and coccidias (worms and coccidias are 100% preventable and treatable we include a fecal examination before shipping the dog) or any non-life threatening problems like hip dysplasia, luxating patella (which can be cause by negligence or inappropriate care) or other conditions that may require surgery; once again; it is responsibility of the buyer to purchase a pet health insurance to cover these situations or return the dog for an exchange.
19. The warranty will NOT cover neglect, abuse, lost or stolen pets. This warranty is non-transferable.
20. Our puppies are sold as (pets) only and no registration papers will be offered or included unless advertised on each listing.
21. The value of the pet for the purpose of this guarantee is solely the original purchase price, and does not include any additional prices declared by the buyer.
22. All lemon laws from other states are null and void; this warranty fulfills and complies in full with the laws in the state of Texas where CSPUPPIES is located.
23. Seller guarantees that the buyer will receive the exact puppy discussed via email, in pictures, and over phone with the buyer. However there may be a slight or mild difference in color from picture to puppy. (flash light, room light, days to weeks after picture, etc).
24. The warranty is voided if your puppy/dog has been bred.
25. Do not expect anything else that is not written on this contract. Venue and jurisdiction for litigation arising out of or related to CSPuppies shall lie exclusively in Hidalgo County, Texas.
26. INTERNAL PARASITES: All puppies are treated for Giardia, coccidias and worms. It is the buyer's responsibility to provide further dewormings if needed.
27. EXTERNAL PARASITES: We will make sure the puppy is free from fleas, ticks, fungus or mites. In a case any of these are present, we will only provide treatment for mites or fungus only (Scabies or ring worms). You are responsible to treat either fleas or ticks if present.
28. SIZE POLICY:
29. We try to be as honest as possible about sizes, but we are not always perfect! Sometimes a pup will turn out a smaller or larger than we expect. We set their sizes relying on the information we obtain from the breeder, this information is based on the size of the parents and it may or may not be accurate for that reason we cannot guarantee sizes. However we will

DATE: _____

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comply with a 25% partial refund (over the puppy's value only) if such dog has grown twice of his expected adult size. You agree to be flexible about sizes when buying from us.

30. DELIVERY POLICY:

31. All shipping costs must be pre-paid by the buyer and this costs is absolutely not creditable, refundable or negotiated with the puppy's guarantee. These fees include the ticket, a health certificate/examination, and the travel crate.
32. You are 100% responsible for any transportation costs to and from the Seller. We do not work for the airlines and we only collect your money to pay the airlines on your behalf.
33. All bookings are made and provided BY EMAIL within 24-72 Hours. If you have not received the flight information 24 hours prior to the delivery date please call us immediately since sometimes emails fail.
34. You are fully responsible to pick up your puppy at the airport; neither CS puppies nor the airlines would accept liabilities if your puppy is abandoned at the airport and you will be responsible to pay for any returning fees of the dog.
35. You are subject to any kenneling fees implied by the airlines. Examples: Very Long layovers, flight miss-connections, etc.
36. Crate color may be pink, blue, green, etc. The color of the crate will not necessary match the sex of your puppy since it is used as transportation only.
37. Do not expect a 100% clean dog, they may get a little dirty during the travel and this is normal.
38. VALID EXCUSES TO CANCEL A TRANSACTION. This is before we ship the dog.
39. If your puppy is detected with a life threatening issue or disease. Examples: A big heart murmur, difficulties to walk, patellas or hip problems.
40. INVALID EXCUSES TO CANCEL A TRANSACTION. Before the puppy is released.
41. Worms/coccidias (we may send with treatment or treat before shipping), scabies/ring worms/fongus/mites (we can either send with treatment or treat a couple of weeks before release), hernias (Will apply \$100 credit back if the purchase price is over \$600 after any available/applicable discounts and not including shipping costs), kennel cough (very uncommon here, will treat before released),
42. OUTSTANDING BALANCE:
43. We will dispute all charge-backs and will send any unpaid balance to collections where additional fees will apply.
44. Any collateral financial distress created by the buyer will also placed for collections.
45. DISCLAIMER:
46. Some vets may have decent prices but others may be very expensive and we can not control that, it all depends on where the buyer lives (or your local economy level). The buyer can always rely on returning the dog, euthanasia option, surrender to the humane society or sign over to a shelter/vet clinic. Only the buyer can make those decisions and we take no responsibilities for actions or financial decisions made by the buyer. All buyers must rely 100% on their veterinarian professionalism and honesty. Honest Vets will not charge a fortune for a diagnosis. Most can rely on physical symptoms to determine if it has a deadly illness and decide if euthanasia or treatment should be applied.
47. From time to time we apply changes to our guarantee policies; these new changes will not affect previous purchases.
48. CANCELLATION FEES, SWITCHING FEES AND DEPOSIT POLICIES:
49. There is a \$200.00 cancellation fee. Cancellation fees are waived if CSPUPPIES cancels the order due to illness or if such puppy becomes unavailable for sale or if such puppy can not be shipped within the next 20 days due to an illness. This cancellation fee policy takes effect

DATE: _____

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immediately after the purchase even if the buyer has not faxed the warranty.

50. There is a \$100 switching fee unless the original puppy becomes ill and unable to ship within the next 20 days.
51. All Deposits are non-refundable and will be held as store credit for a period of 6 months.
52. All balance due must be paid before the puppy is released.
53. EUTHANASIA:
54. Within the warranty period, the buyer may authorize his/her vet to euthanize your puppy if it was found with a life threatening/deadly communicable disease (Parvo and distemper) or a deadly congenital disorder. Euthanasia is NOT accepted under any other circumstances.
55. The buyer understands that this is an online contract & it represents the total agreement between the buyer & CSpuppies.com. No other terms or conditions not mentioned on this contract shall be valid to this sale.

Print, fill out this document and fax it to 866-428-6599 or scan it and email it as an attachment to Info@cspuppies.com.

This form must be dated and signed by the account holder only (whether it was paid with credit card or Paypal).

DATE: _____ SIGNATURE: _____